



**Dorothy's  
Place**  
*Streets to Homes!*

831.757.3838 | [dorothysplace.org](http://dorothysplace.org)

**We are Dorothy's Place**

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**HERE'S WHAT WE DO**



## **DOROTHY'S HAS CHANGED**

*For decades, Dorothy's Place has been known for providing for basic needs, like food, clothing and day shelter. Today, Dorothy's Place has valuable experience providing social and healthcare case management that assists chronically unsheltered adults into better health and housing.*

# AT A GLANCE

**43**

*Employees*

**\$3,537,000**

*Annual budget*

**5 programs**

*Each fulfilling a part of our mission to provide essential services and transitional support*

**83% v. 17%**

*Grant funded v. funding from individuals*

**723\***

*Consumers served in the past 12 months*

**SUCCESS**

*\*\*Total consumers served does not include those served in Dorothy's Kitchen, which totals about 1,500 annually.*

# WHAT WE OFFER

- ✓ 300 healthy hot meals daily
- ✓ Basic needs plus social and community engagement
- ✓ Trauma-informed housing and healthcare case management with social workers and community health workers
- ✓ 26 units of Interim Supportive Housing
- ✓ Encampment outreach with medical professionals





# OUR SPECIALIZED OFFERINGS

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- ✓ Enhanced healthcare management: coordinating health needs and appointments with our clients' primary care physician and MH provider
- ✓ Assistance and delivery of medications to encampments; transportation to appointments
- ✓ Assistance and case management of housing vouchers, housing search, and rental expenses
- ✓ Workforce development

# SERVICE MODEL

## RELATIONSHIP DEVELOPMENT

### Development of trust through reliable basic needs services

- Two nutrient-dense, attractive meals daily
- Drop-In day shelter provides safety, restrooms, showers, TV news and movies, mail delivery
- Resource referrals, emergency food, hygiene supplies and clothing
- Transportation to appointments through bus passes or our van

### Levels of engagement that build upon initial trust

- Health assessments, coordinated entry, vital documents provided by Community Health Workers
- Consistent weekly contact with consumers either at Dorothy's Place or in the consumer's encampment
- Warm connections with collaborative partners that can provide what we can't to the consumer in need

### Intensive case management strengthens the trust and leads to housing

- Social workers that specialize in intensive case management with chronically unsheltered adult consumers
- Social workers are trained healthcare coordinators
- Housing navigators that create successful landlord engagement
- Workforce training for consumers in residence

# CONSUMER SNAPSHOT

from CAPER, Aug 28, 2023

	Last 12 months	Oct 2022	Jan 2023	Apr 2023	Jul 2023
Total consumers served	723, including 109 children				
Total served 365 days or more	229				
Total with Medi-Cal insurance	492				
Total without health insurance	83				
Total with mental health disorder	280				
Total with physical disability	257				
Total with chronic condition	266				
Total with domestic violence history	177				
Total with developmental disability	87				
PIT count last Wednesday of the month		471	458	474	524

(11% increase)

# TAKE-AWAYS



## Better health must take high priority



*The vast majority of Medi-Cal high utilizers are chronically unsheltered. The connection between poverty, ill-health and homelessness is too obvious to ignore.*

## Social supports and health supports are equally critical to consumer success



*Consumers feel better prepared for challenges when both health and housing navigation are addressed, and when they have more time to express their needs with their care manager.*

## We are effective care managers only when we are trusted and valued



*Being open, honest and genuine with our consumers leads to strong relationships and trust that surmounts barriers.*



# A TEAM IN SERVICE



**Jackie Gacayan**  
*Drop-In Center  
Director*



**Julieta Borges**  
*Kitchen Director*



**Amy Narlock**  
*Development Officer*



**Martin Alvarez**  
*Streets To Homes/Encampment  
Outreach Director*



**Roman Perez**  
*House of Peace Supportive  
Housing Director*



**Jill Allen**  
*Executive Director*



**Kiman Chheng**  
*Controller*

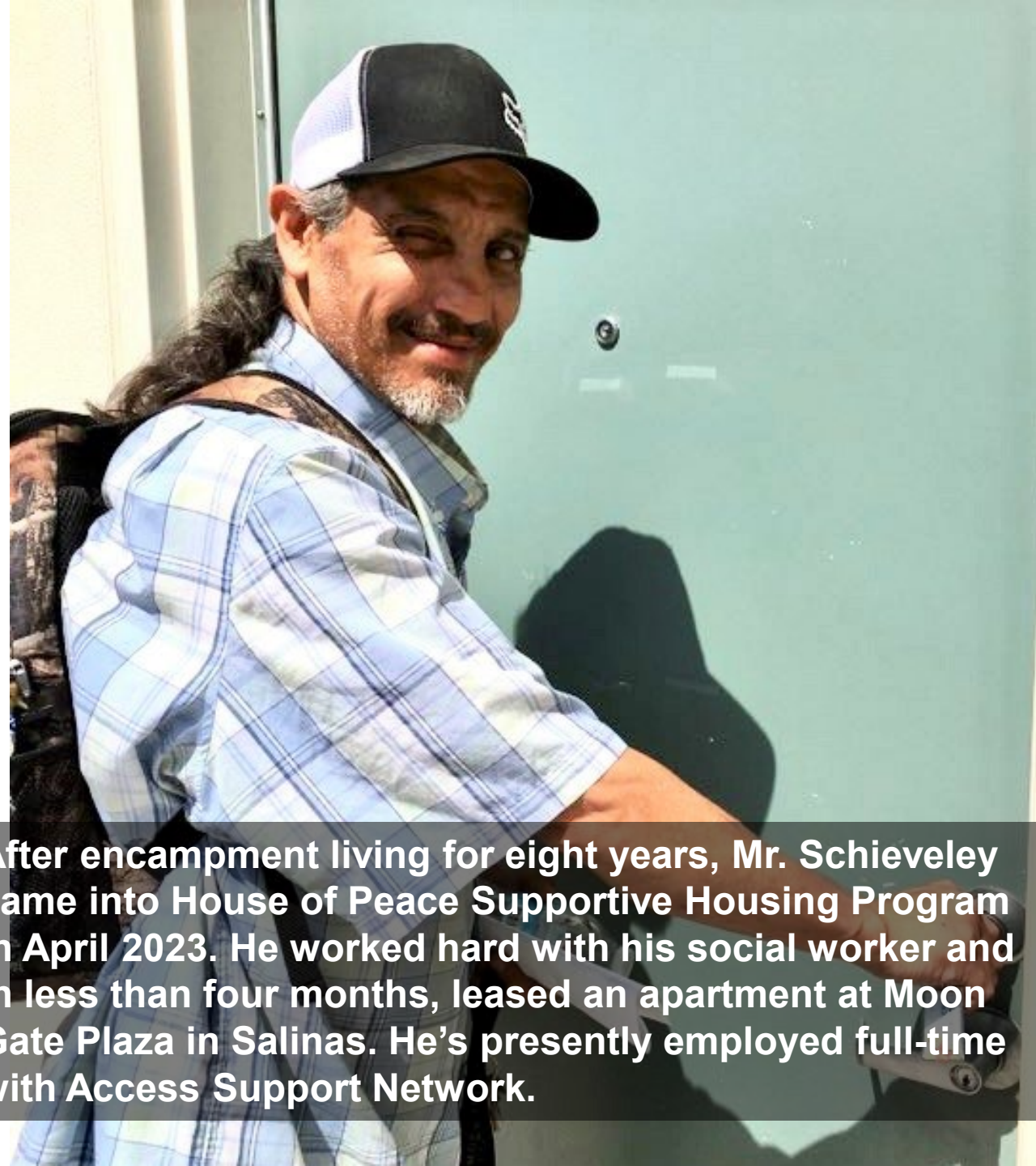
# THANK YOU!

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 *Jill Allen*

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After encampment living for eight years, Mr. Schieveley came into House of Peace Supportive Housing Program in April 2023. He worked hard with his social worker and in less than four months, leased an apartment at Moon Gate Plaza in Salinas. He's presently employed full-time with Access Support Network.